

# Session 2019-20

Student feedback was obtained by a questionnaire having 20 questions. This included student responses on syllabus covered, teacher's communication and skills and approach evaluation and institutions facilities.

The sample of questions is as follows:

## Student Satisfaction Survey questionnaire:

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Everytime

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1–Rarely
- 0 –Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Everytime
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Somewhat

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Somewhat

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

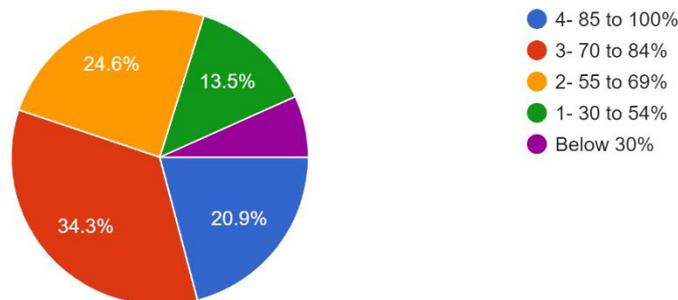
0 – Strongly disagree

Number of students participated in the survey: **1,263**

## Analysis of Student Satisfaction Survey Session 2019-20-

How much of the syllabus was covered in the class?

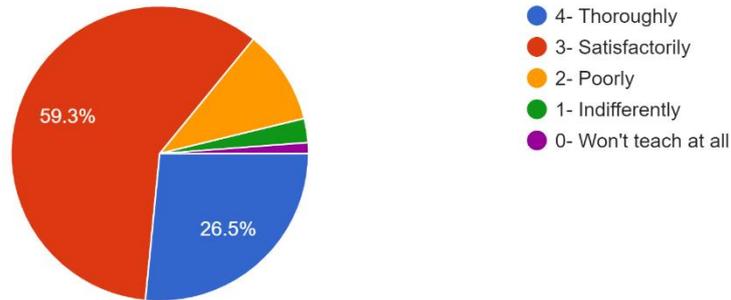
1,263 responses



**Twenty one percent** of the students agreed that **85% to 100%** of syllabus was covered in the classes, then **34.3%** have the opinion that **70-84%** was covered. **69% of the syllabus covered** as opined by 24.6% of the students and **13.5%** agreed with 54% of coverage of syllabus and rest had indifferent views.

How well did the teachers prepare for the classes?

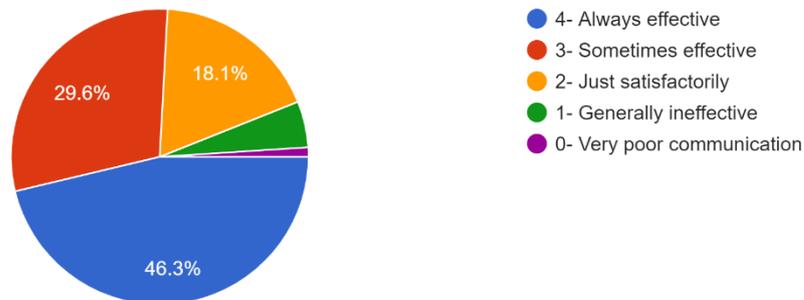
1,251 responses



**Twenty seven percent** of the students agreed that teachers were **thoroughly prepared** for the class and **59.3%** of students were satisfied and there were negligible percentage of the students whose opinion was **indifferent**.

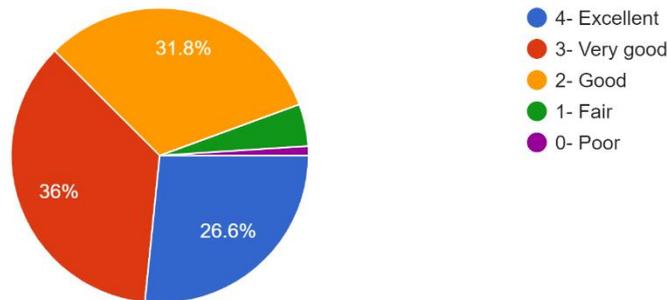
How well were the teachers able to communicate?

1,254 responses



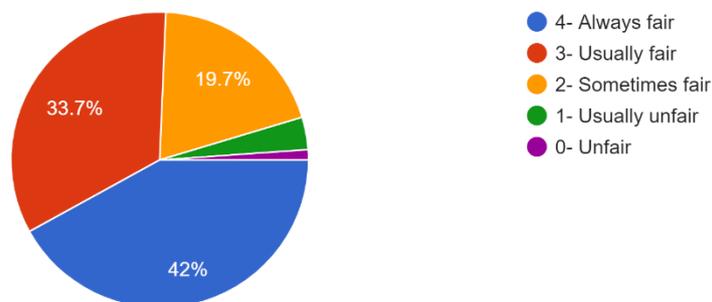
Analysis of feedback of Teacher communication skill showed that 46.3% students were of the opinion that **teachers communication is always effective**, and 30% students opinion goes with **sometimes effective** and **18.1% of students were just satisfied** with teacher's communication.

The teacher's approach to teaching can best be described as  
1,260 responses



Twenty seven percent of students responded for **excellent teaching of teachers**. Thirty six percent of students voted for **very good teaching** of teachers and **32%** of students have voted for **good teaching** of teachers and negligible percentage of student's opinion was indifferent.

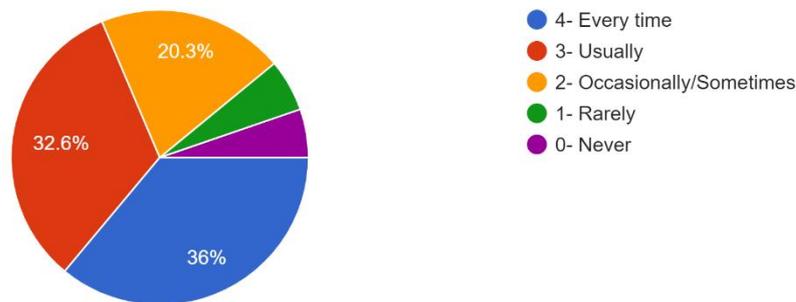
Fairness of the internal evaluation process by the teachers.  
1,244 responses



It was **always fair** evaluation as opined by 42% of students and 34% of students voted for **usually fair evaluation** and 20% of students voted for **sometimes fair** evaluation and rest of the students had Indifferent view.

Was your performance in assignment discussed with you?

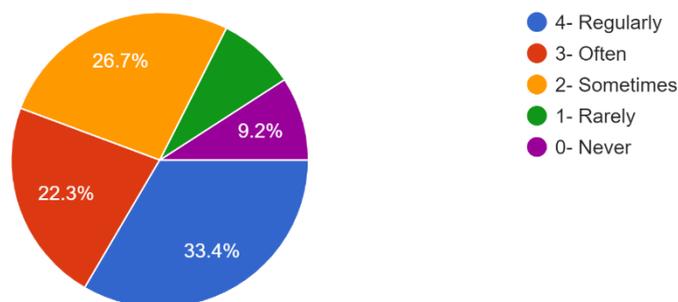
1,244 responses



Regarding discussion of student's performance in assignment **36%** opined that "every time" it was discussed, **33%** agreed with usually discussed and **20.3%** students agreed with sometime.

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

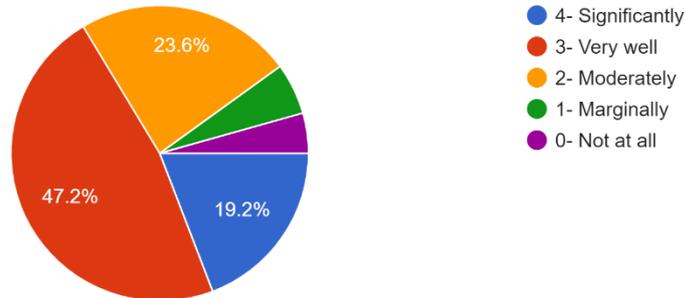
1,233 responses



**Thirty three percent** of students were of the opinion that **institution takes active interest in promoting internship, field visit opportunities for students**; **22.3%** and **27%** of students went for "often" and "sometimes" take interest respectively and **9.2 %** said that institution never take interest.

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

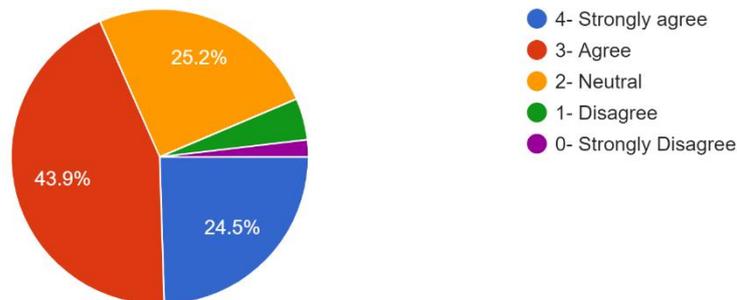
1,229 responses



**Forty seven percent** were **very well agreed** with teaching and mentoring process. **19.2% of students significantly agreed** with teaching and mentoring process, and **23.6 moderately agreed**.

The institution provides multiple opportunities to learn and grow.

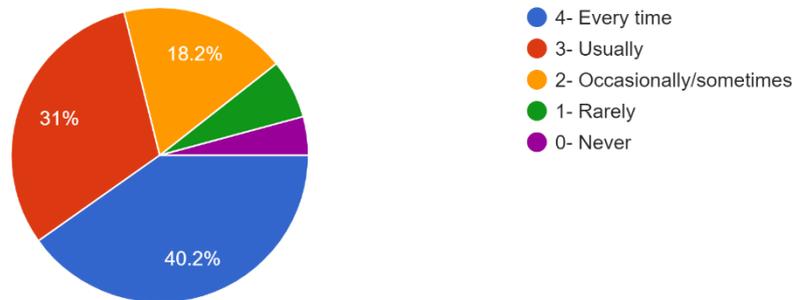
1,232 responses



**Twenty five percent strongly agreed** with the statement that **institute provides multiple opportunities to learn and grow**. **Forty four percent** agreed to this and **25.2% had neutral views**.

Teachers inform you about your expected competencies, course outcomes and program outcomes.

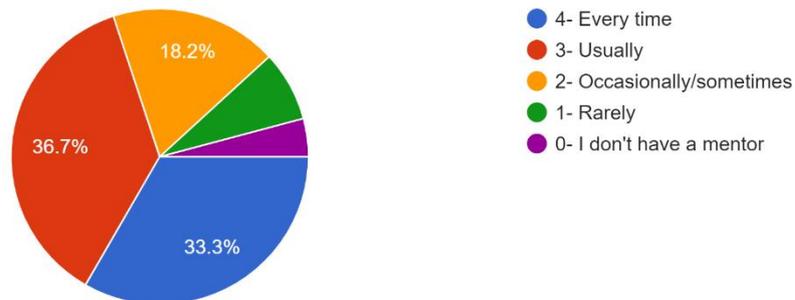
1,230 responses



Forty percent **agreed with every time teachers inform about expected competencies, course outcomes**, 31% opted **usually** teachers have informed and 18.2% agreed with **sometimes** teachers have informed, rest have indifferent views.

Your mentor does a necessary follow-up with an assigned task to you.

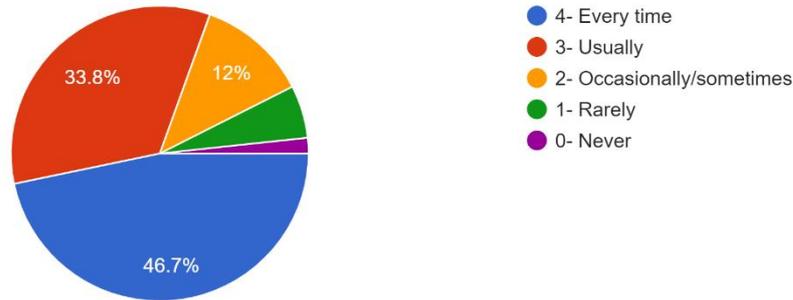
1,225 responses



“Every time mentor does a necessary follow up with the task” as it was opined by **33.3%** of students **37%** goes with usually and **18.2%** agreed with “**sometimes**” and rest have indifferent view.

The teachers illustrate the concept through example and application.

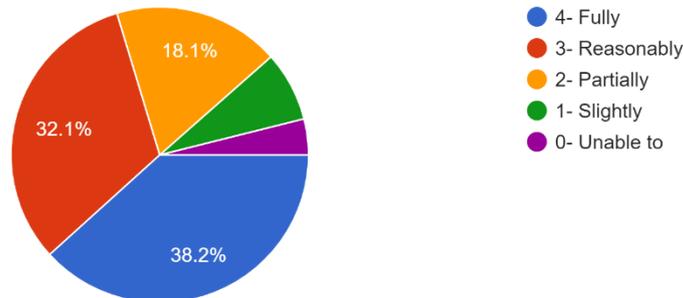
1,229 responses



**Forty seven percent** agreed that **teachers illustrate the concept through example and application**, 34% went with “**usually**” and 12% with “**sometimes.**”

The teachers identify your strength and encourage you with providing right level of challenges.

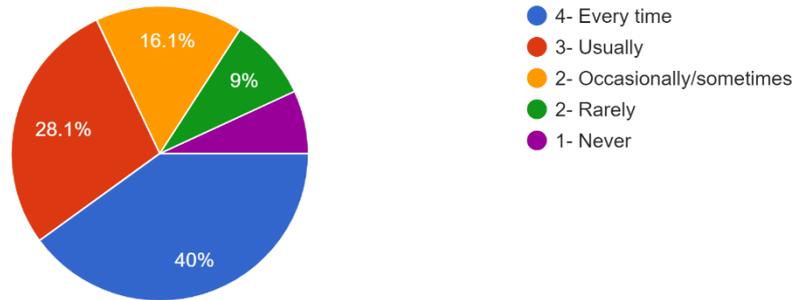
1,221 responses



Thirty eight percent **fully agreed** that teachers encourage the strength of students and 32.1% opined that **reasonably** and 18.1% said that **partially it was done**, but 9% with slightly rest have indifferent view.

Teachers are able to identify your weaknesses and help you to overcome them.

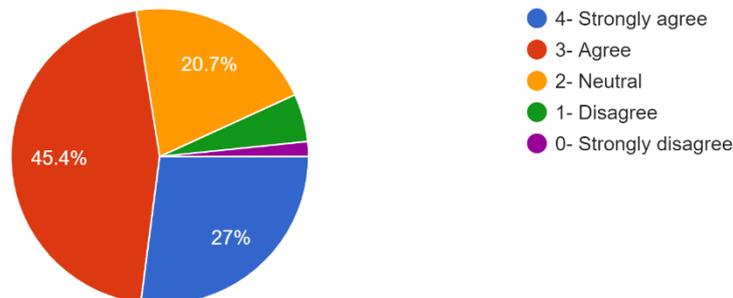
1,226 responses



**Forty percent** of the 1226 responses agreed that teachers help to overcome our weakness **everytime**, **28.1%** agreed that **usually it was done** . **16.1%** said that **sometimes it was done** while only 9% went for **rarely**.

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

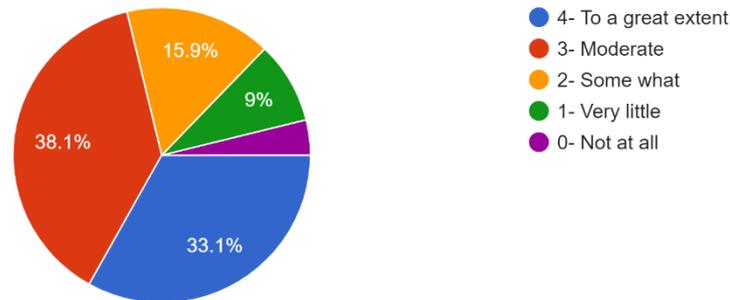
1,224 responses



Twenty seven percent **strongly agreed** on the point that the institution makes effort to engage students in the monitoring review and the continuous quality improvement of teaching learning process , **45.4%** **agreed** to it, **21%** remained **neutral and rest** had **indifferent view**.

The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

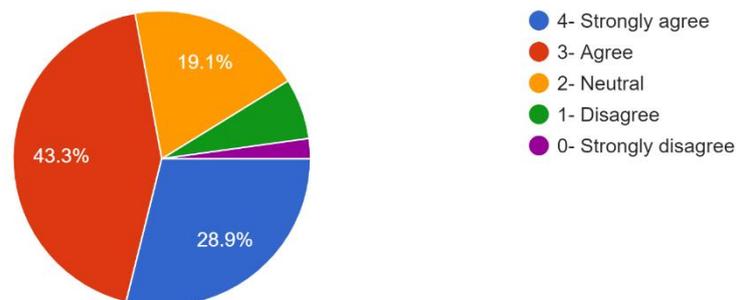
1,217 responses



**Thirty percent agreed to a great extent** that institute use student centric methods for enhancing learning experiences, **38.1% were moderate**, **16% were somewhat agreed** and **9% were very little agreed**.

Teachers encourage you to participate in extracurricular activities.

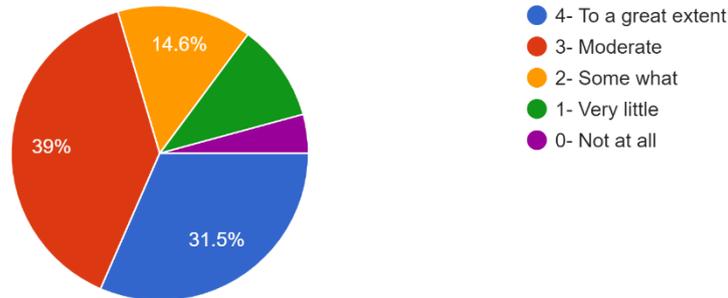
1,223 responses



Teacher's encouragement for participation in extra curricular activities was **strongly agreed** by **28.9%** of students, **43.3% agreed to this**, **19.1% were neutral** and **7%** and rest had **indifferent** views.

Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

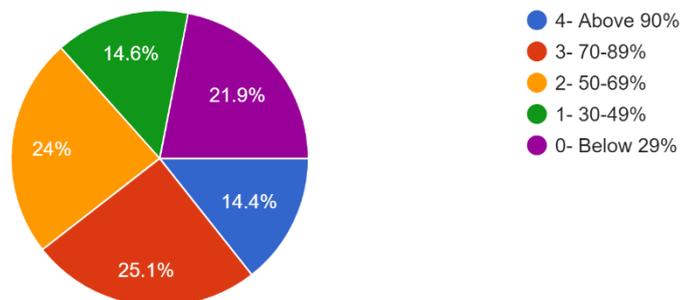
1,222 responses



**Thirty two percent of the students** agreed that the institute and the teachers make their efforts to inculcate soft skills ,life skills and employability skills **to a great extent**, 39% were moderate in saying so ; 15% went for **somewhat** and rest had indifferent views.

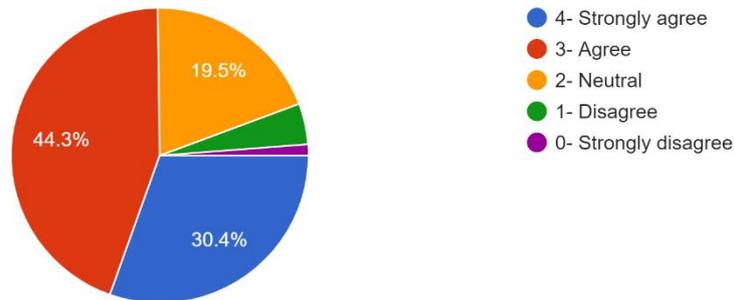
What percentage of teachers used ICT tools such as LCD projector, Multimedia, etc. while teaching.

1,217 responses



Only 14.4% agreed with the fact that **above 90% teachers use ICT tools in teaching** 25.1% were of the opinion that it was used by **70-89% of the teachers** ; 24% went with **50-69%**,14.6 were **with 30-49%** and **21.9%** went with below 29%.

The overall quality of teaching-learning process in your institute is very good.  
1,229 responses



**Forty percent** of the students **agreed** with the overall quality of teaching learning process of the institution. **30.4% strongly agreed to it**, 20% were neutral and rest have indifferent opinions.

**The overall result was very promising but the institution is always ready for further improvement and the positive changes.**

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